



Best Practices in Organizational Development: A Systems Approach to Achieving Business Potential

By Quin Childress, Patricia Childress

Createspace, United States, 2014. Paperback. Book Condition: New. 229 x 152 mm. Language: English . Brand New Book ***** Print on Demand *****.This is a comprehensive organizational development system that focuses all business resources on adding value to the output. Sources of waste are identified and eliminated. The system creates a culture that is highly flexible; able to quickly respond to the changing external environment. Through teamwork and cooperation, all departments and individuals are focused on contributing value-added work to internal and external customers. The transition to a truly high performing organization begins with management and employees understanding what their customer values. Adding value to the customer becomes everyone's primary focus. Problem-solving and improvement efforts are channeled into value creation. The result is a new dynamic where management and employees become partners in future-focused change management. The organization works in partnership with suppliers and customers to develop service and product excellence. Employees are expected (and held accountable) to apply their new job skills to positively effect change in the workplace environment and work output. They take responsibility for their own job security; they're able to prove their economic worth to the organization. Relentless improvement becomes a way of...



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